



31 March 2017

All Residents

REVISED SHUTTLE BUS SERVICE TIME SCHEDULE & REGULATIONS

We have received some feedback from our residents to review the shuttle bus service time schedule to cater for their children after school. After evaluating the monthly shuttle bus ridership records, the Management has revised the weekdays afternoon timings as per attached copy.

We have also received requests for electronic mobility devices such as scooters and twin prams to board the shuttle bus. These items come in many sizes and at times may be quite bulky. We observed that bulky prams will take up at least 2 seats as there are no other safer space to park it. This would significantly reduce the no of seats available especially during peak hours. Consideration has to be given for emergency brake situation to prevent such items falling onto our passengers too.

To minimize the bus passage way being block by these items, the following will be implemented with effect from 3 April 2017:

Items	Peak Hours	Non-Peak Hours (12pm to 2.30pm*)	Remarks
Personal Mobility Devices (eg. Scooters)	No	Yes	Must be Folded.
Bulky/Twin Prams	No	Yes	Must be Folded.
All types bicycles	No	No	
Luggage	No	No	
Wheelchair	No	No	
All other bulky items	No	No	
Pungent food or Durian	No	No	It creates unpleasant smell in the air-conditioned shuttle bus, & dirty the seat.
Wet food items: especially Seafood of fishy/raw nature packed in plastic bags	No	No	

Residents must have a Q Bay Resident Card (with photo ID) to board the bus. The Management reserves the right to refuse service to resident/s who do not comply with the house rules and/or safety instructions. We shall not be liable for any mishap, injury or loss of contents sustained by the Residents, however caused, arising from the use of this facility. All other rules and regulations remain unchanged. Thank you.



For and on behalf of MCST Plan No 4409



Q BAY RESIDENCES - MCST PLAN NO 4409 SHUTTLE BUS SERVICE TIME SCHEDULE (REVISED @ 3 April 2017)

Mondays to Fridays		Saturdays, Sundays & Public Holidays	
Q Bay Residences	Tampines MRT (Passenger pick up point near Exit B)	Q Bay Residences	Tampines MRT (Passenger pick up point near Exit B)
6:30	6:40	9:00	9:10
7:00	7:10	9:30	9:40
7:30	7:40	10:00	10:10
8:00	8:10	10:30	10:40
8:30	8:40		
9:00	9:10	12:30	12:40
		13:00	13:10
		13:30	13:40
*12:00	12:10		
*12:30	12:40		
*13:00	13:10		
*13:30	13:40		
*14:00	14:10		
*14:30	14:40		
17:00	17:10		
17:30	17:40		
18:00	18:10		
18:30	18:40		
19:00	19:10		
19:30	19:40		

NOTE: Unexpected traffic congestion might cause slight delay on the Schedules Arrival and Departure Time.
*Non-Peak Hours: 1200 hrs to 1430 hrs weekdays only for PMD & Bulky Prams

